

MOVING SAP® TO THE CLOUD TO PREPARE FOR THE DIGITAL JOURNEY



itelligence* provide a perfect blend of global presence and personal service. Their support consultants really do understand the contextual usage of SAP within our organisation which has resulted in a very high level of service. The agility and willingness of the itelligence* SAP Support team brings together knowledge, capability and the skills we need to embark on our digital journey.

Jamie Adams, Chief Information Officer, Scapa Plc



Challenges

- Legacy IT hardware was running out of warranty
- The issues experienced from maintaining services on a traditional platform led to a review of our IT infrastructure requirements
- Reliance on key support personnel exposed an element of risk
- Security concerns with the SAP on prem landscape and limited disaster recovery systems in place



Solutions

- SAP Business Suite (EHP7) hosted on Microsoft Azure
- NTT DATA Business Solutions SAP AMS Services



Benefits

- Improved operational and cost efficiencies
- Current Return on Investment includes savings of circa £500,000 on a like for like basis with previous platform
- Much easier to grow/reduce infrastructure to meet the developing needs of the business
- Increased level of resilience and security through the new SAP platform
- Full business continuity services



Why NTT DATA Business Solutions?

- NTT DATA Business Solutions understood our business requirements with deep insights into our business and industry
- High level SAP support services already being provided with global capabilities and a personal service
- Previous experience of helping customers move SAP ERP to the cloud



Organisation: Scapa Plc

Industry: Manufacturing

Products: Global supplier of bonding solutions and manufacturer of adhesive-based products

Number of Employees: 1,300 employees

Turnover: £291m

Website: <http://www.scapa.com/en>

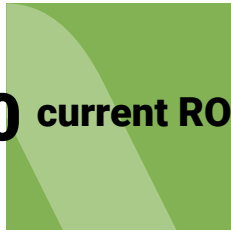
* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

NTT DATA Business Solutions



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£500,000 current ROI



Moving to the Cloud

Scapa Group plc is a global supplier of bonding solutions and manufacturer of adhesive-based products for the Healthcare and Industrial markets. Scapa has a global footprint, with production sites in Asia, Europe and the US. With ambitious growth plans, Scapa is gaining market share organically and through recent key acquisitions. To maintain such momentum, the organisation required a modern IT infrastructure that would also lay the foundations for their digital journey. Scapa previously ran an 'on premise' SAP landscape but took the opportunity to review their IT infrastructure in order to reduce risks and costs. Ensuring business continuity was also a key objective with the introduction of enhanced disaster recovery processes.

In collaboration with NTT DATA Business Solutions, who have been supporting their SAP landscape since 2016, the organisation reviewed Infrastructure-as-a-Service (IaaS) and Platform-as-a-Service (PaaS) options. Scapa's preference was to move forward with an IaaS model using Microsoft Azure due to previous positive experiences of hosting solutions on the Azure platform. NTT DATA Business Solutions provided guidance and advice with a structured plan to move from their SAP on premise landscape to a managed cloud environment. This included the timing, sequencing and logistics in order to migrate to development, test and live environments.

The migration project ran from January to May 2018 with Scapa now running a safe and secure SAP environment. Savings have been significant at circa £0.5m on a like for like basis, achieved through reduced energy costs and simplified IT infrastructure administration. The migration to the new platform has enabled Scapa to establish a comprehensive disaster recovery plan and business continuity plan. Previously, switching between primary and secondary environments would have been highly technical and complex but is now achievable in minutes. The

secondary environment encompasses the complete SAP landscape with interfaces, printers, labelling and access points all fully tested. Vulnerabilities have been dramatically reduced and clear communication processes enabled.

Scapa operate an internal SAP support function that is augmented by NTT DATA Business Solutions SAP Support (SAP AMS). The interface between Scapa and the NTT DATA Business Solutions Service Desk is now critical to maintaining an effective SAP solution. The close collaboration has resulted in the operation of a single support team with key NTT DATA Business Solutions consultants operating in both a support role and as a functional analyst with deep technical knowledge of the Scapa environment. The migration project was delivered on time and to budget with the responsiveness of the NTT DATA Business Solutions SAP Support team being a major factor in the project success. With a new managed cloud environment, Scapa is ideally placed to continue their digital journey. Current plans include a review of SAP S/4HANA® and alignment to the SAP roadmap to ensure the organisation continues to get the most out of SAP and its future innovations.

Based on excellent planning and delivery, this was actually the least stressful project that I have ever been involved in. Our management team were naturally nervous given the business criticality of the systems being migrated, so it was important to present the secure capabilities of a world class data centre and the skills of our SAP Partner. Running a project of this magnitude was achievable with the support of itelligence* who helped with the smooth transition to the cloud.

Jamie Adams, Chief Information Officer, Scapa Plc

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