Customer Success Story

Developing "Order History" Application via Neptune Software for Ithaca Energy

Ithaca Energy, a leading North Sea oil and gas operator and producer, committed to delivering sustainable low cost and long-term oil and gas is balancing meeting the energy needs of the UK with operating in a sustainable manner with the support of its SAP systems and Absoft.

OBJECTIVES

Ithaca Energy, running on 3 landscapes of SAP ECC, had a requirement for new functionality within its suite of Neptune apps which allows requisitioners to track progress of its Purchase/Service Orders. This new app would allow users to show the remaining values on purchase and service orders. Absoft was directly awarded the contract, as a number-one choice partner.

CHALLENGES

SAP users in Ithaca had challenges with navigating through SAP transactions and reports in order to interrogate data to understand values left on Purchase Orders/Service Orders as well as information such as received and remaining quantities and received and remaining values. Many Ithaca employees who needed the data are not heavy SAP users - hence creating an app with superb user-experience was crucial.

Absoft had to accommodate multiple angles when designing and building the app, due to various requirements from different parties who focus on separate goals - materials and service.

Furthermore, a review of the authorisations that specific superuser roles had access to was required. This analysis would ensure that superusers were able to see all Purchase/Service Orders they were OBO for (on behalf of), whereas access to this information had to be restricted for normal users.

> "We are delighted to have Absoft onboard to assist us with the ERP transition work. We look forward to completion of the transition scope and working together to develop and support this important business system."

Assets Director

OUTCOME

Thanks to the 'Order History' application, users are now able to interrogate the data on their Purchase orders and Service orders faster, more efficiently and with more clarity across the organisation. Super users also have a switch to review all orders or for specific filters.

PROJECT DELIVERY

10 weeks between our Development and Functional Finance team.

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THE RELATIONSHIP

Absoft have been working with Ithaca since 2019, and since then we continuously support and help them improve its business processes. Together we aim to achieve Ithacas's short-term and long-term goals. The scope of our work includes:

- **Application Support**
- **Technical Managed Service**
- **Embedded Expertise**
- **Azure Hosting**
- **Application Development**
- **VAR for SAP Licensing**

PARTNERSHIP

Neptune Software provide a leading enterprise app development platform, with a specific focus on SAP which enables us as an SAP Partner to develop custom apps which address gaps in the functionality available in the general Fiori apps for customers with bespoke and/or complex processes.

Absoft initially partnered with Neptune Software back in 2015, selecting them as our preferred app development platform provider as the low-code solution allowed us to scale our app portfolio with ease, whilst remain cost-effective.

Neptune Software

SOLUTION
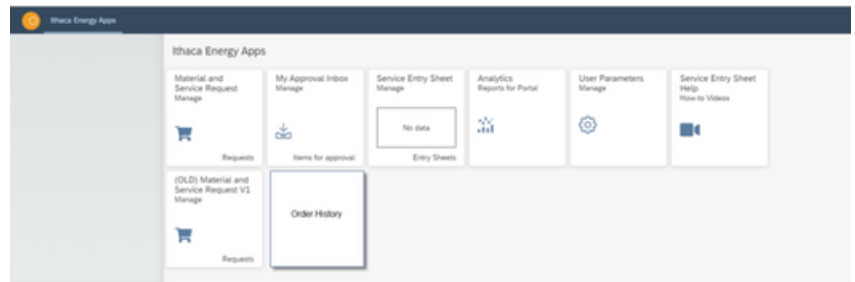
The client already had a Neptune App suite, with access to its apps via dashboard/launchpad, and as the requirement was to be have a new Self-Service Purchase/Service Order History App, no other options apart from a custom Neptune app were considered. The solution was the most convenient and seamless way to include the new functionality through a new tile in the launchpad, alongside Ithaca Energy apps.

The "Order History" app was developed using Neptune development platform. Neptune apps allow for SAP data to be displayed through a user friendly interface in a secure environment. A new tile, called 'Order History' was added to the Neptune Launchpad and added to the relevant Ithaca users' menus. This means users can use the app to get the info without having to access SAP directly. They can see the list of all their orders without having to navigate between screens/codes in SAP.

Absoft designed a mock-up of the app, which allowed the client to review the layout of the app and tile and the filtering options.
A number of data filtering options were discussed during this design phase. This finalising scoping session ensured, that the subsequent development and testing phases stayed on schedule and within the project budget.
Absoft consultants successfully addressed all requirements that the client demanded and guided the client through all development stages to help visualisation and to ensure the app delivers on all aspects the client needs.

ABSOFT

SAP Partner